



## Xmultiple Technologies, Inc. End-Of-Life Policy

### Product End-Of-Life Policy

Xmultiple Technologies, Inc. End-Of-Life Statement for our Customer's is to provide a seven (7) year minimum product life for each product we manufacture. The date of the product released is provided to customers for all of our products upon request. We are dedicated to delivering defect-free products, on-time at the most competitive cost possible.

Our EOL Policy is based on the following definition for your connectors and components:

**End-of-life (EOL)** is a term used with respect to a **product** supplied to Xmultiple customers, indicating that the product is in the end of its useful lifetime and Xmultiple will no longer be **marketing**, selling, or **sustaining** a particular product. The term lifetime, after the last production date, depends on the product and is related to a customer's expected product lifetime. All Xmultiple products have a minimum of seven year EOL. Most of our connectors manufactured have well over 10 years of lifespan. Xmultiple is committed to the following

1. Xmultiple **releases a EOL statement 6 months prior to the EOL.**
2. Xmultiple is committed to designing connectors and components which will last over a decade.
3. **Delivering defect-free product** - Quality Reports are maintained for all prouducts
4. **Xmultiple Products long term EOL committment** - If an EOL occurs for a product Xmultiple is committed to providing an alternative if possible.